# OEM Distribution and Reseller Channel Resources



### Tools: Sales and Marketing Resources

Find valuable and free materials to help you drive sales and communications to your customers, including customizable collateral, web content, promotional items and offers.

http://oem.microsoft.com
http://oem.microsoft.com/script/contentpage.aspx?pageid=565121
http://www.microsoftmore.com
http://oemofficeelements.com/
http://www.microsoft.com/office/backup
http://www.microsoft.com/presspass
http://www.oemsalescenter.com
https://partner.microsoft.com/US/salesmarketingsection
http://oem.microsoft.com/script/contentpage.aspx?pageid=566073
http://www.oemsalescenter.com/product.aspx?productid=2825
http://www.oemsalescenter.com/products/office2010
http://www.oemsalescenter.com/products/windows7
http://www.oemsalescenter.com/products/WindowsServer
http://www.oemsalescenter.com/distributor
http://oem.microsoft.com/script/contentpage.aspx?pageid=554038
http://www.oemsalescenter.com/distributor/products/office2010
http://www.OEMSalesCenter.com/distributor/products/windows7
http://www.oemsalescenter.com/distributor/products/WindowsServers

# Training: Events and Webinars

Get the training you need, when you want it. Live and on-demand training is available on business, products, sales and marketing. Develop your own training curriculum, and search training just for your role, company or expertise.

Microsoft Partner Network	https://partner.microsoft.com/US/trainingevents
Microsoft Partner University	http://mspartneruniversity.upsellusa.com/
Learning Plan Tool	http://www.microsoftlearningplans.com
OEM Training Zone	http://www.oemtrainingzone.com
Worldwide Partner Conference	http://digitalwpc.com
Windows Azure Training	https://partner.microsoft.com/us/trainingevents/40111488
Server Beyond the Box	http://www.oemsalescenter.com/distributor/product.aspx?productid=2737

### Follow Us!

US Partner Twitter	http://twitter.com/msuspartner @msuspartner
	Covers a variety of topics and information for U.S. partners
MS US Genuine Twitter	http://www.twitter.com/msusgenuine @msusgenuine
	Resources and daily updates
Microsoft Learning	http://twitter.com/mslearningcurve @mslearningcurve
	Covers Partner Learning
Microsoft Public Sector for Partners	http://twitter.com/msuspubsector @msuspubsector
	Covers info relevant to Education, Healthcare, Government – Federal, State and Loca
US Partner Blog	http://blogs.technet.com/b/msuspartner/archive/tags/newsletter

#### Other

OEM Media Replacement	http://oem.microsoft.com/script/contentpage.aspx?PageID=555744
OEM COA Replacement	http://oem.microsoft.com/script/mr/Coa987Replacement.aspx
Authorized US OEM Distributors	http://oem.microsoft.com/authorized_distributors

# Where Can I Call for Help?

License and Pre-Sales Questions	1-800-426-9400 (option 4 or say 'partner')
Certified Partner Support Line	1-800-SOL-PROV (1-800-765-7768)
Business-Critical "Server Down" Phone Suppor	t https://partner.microsoft.com/40012229

### Genuine Licensing Resources

OEM Licensing and Anti-Piracy	http://oem.microsoft.com/script/contentpage.aspx?PageID=553067
Volume Licensing	http://www.microsoft.com/licensing
How to Tell Genuine Microsoft Software	http://www.howtotell.com
Report Piracy	piracy@microsoft.com or http://www.microsoft.com/piracy
Product Activation	http://www.microsoft.com/piracy/activation.mspx
MS US Genuine Twitter	http://www.twitter.com/msusgenuine @msusgenuine
	Resources and daily undates

# **OEM Licensing Basics**

- There are only two ways to acquire a full OS license on a new PC: OEM or Retail License. All other licenses are upgrades. There are no exceptions to this in any Microsoft Licensing agreement: Open, Academic, Select, Enterprise, Government, Charity, etc.
- Product Activation is required by the customer in OEM System Builder products. A System Builder may activate the software on behalf of the end user. http://www.microsoft.com/piracy/activation.mspx.
- The System Builder who installs the Windows software provides all end user support for that software; the System Builder must include their support number in the Help files of the PC itself, or in the end-user documentation.
   Microsoft provides support for 2007 Microsoft Office system.
- A complete system builder license includes the software media, manuals and Certificate of Authenticity. If all three
  are not present, it is not a valid license.
- An OEM license may not be transferred from one computer to another.

### OEM System Builder & Distributor MPU sales track #2

- Understand the Options and Upgrade your Customers to Windows 7 Now
- Windows Server 2008 R2 and Windows 7 Service Pack 1 Overview
- Office 2010 Scenarios and Conversation Starters
- License Mania OEM



	CAMPAIGN	AUDIENCE				Q1	Q2	Q3	Q4
PRODUCT FOCUS	TACTIC	BREADTH	MANAGED	TELESALES	DISTRIBUTOR	OFFICE	WINDOWS SERVER & OFFICE 2010	WINDOWS SERVER & OFFICE 2010	WINDOWS PRO
	Power Up With Pro	•			•				
	Vertical Marketing: Value Advantage		•						
	Business PC Campaign (Windows & Office)	•	•	•	•				
Windows	Now is the Time	•							
	Value of Genuine Windows	•			•				
	Simplify IT	•			•				
	Windows Live Wave 4 (consumer)	•			•				
	Windows InTune	•							
	That's a Great Idea Campaign	•	•	•	•				
Office	Business PC Campaign (Office and Windows)	•	•	•	•				
	Readiness: Office Accelerator	•	•	•	•				
	Reseller Option Kit (ROK) – MNA Targeted: Refresh				•				
	Simplify IT Campaign	•	•	•	•				
	SBS 2011 Launch	•	•	•	•				
	Readiness: SBS 2011 Launch	•	•	•	•				
Server	SBS Launch Roadshows	•	•	•	•				
	Launch Kit	•	•	•	•				
	Readiness: Train to Win with Windows Server	•	•	•	•				
	Virtualization (SCE)	•	•	•	•				
	Beyond the Box	•			•				
	Online: OEM/System Builder PLC/LPT Packages	•	•	•	•				
	Intel Channel and Embedded Conference Road Show	•	•	•	•				
Readiness	OEM Disti Events (Plans unique to Partner)				•				
	MPU: OEM Disti Sales Tracks				•				
	MPU: System Builder Sales Tracks	•	•	•					